

Total Business Improvement Model

Cash Race CASH in the bank at any time is the reality of a business' performance. Build a business model which has a clear focus on CASH in the bank. On site training or Consultancy to develop and a CASH Race business model for your business. Please call or email for details.

Six Sigma and Lean

The key to a sustainable 'LEAN' business is to reduce the variation within your business to achieve your customer needs. To achieve this variation reduction the Six Sigma tools and techniques would be used. It is important to understand LEAN techniques as used by Toyota only work as a result of driving out process variation, which can take years and years of cultural change. On site training or Consultancy to deliver bespoke training to match the tools and techniques to the needs of your business. Following the training a bespoke certificate will be issued to suit the needs of your business. Please call or email for details.

Six Sigma

Understand how to apply the tools and techniques of Six Sigma in a practical way and not just statistics for the sake of statistics.

Learn how to use the 5W and 1H method in the DMA cycle

5 W - Who What Which When Where

1H - How does the problem deviate from target DO NOT ASK WHY - WHY because it often leads to many ASSUMPTIONS

This is followed by the improvement phase and control phase to ensure the learning is part of the daily routine in the business.

It is important to ensure that projects achieve results. A research of projects shows that the outcome will fit into one or more of the following general solutions.

Eliminate the step from the process, which contains the root cause.

Introduce a Poke Yoke solution

New/update your working methods/standards

Introduction of a monitor using Statistical Process Control

Build in a reject rate and increased inspection

Decline any work using this process due to £/\$/€ losses or other factors.

Re design the process inputs using Design of Experiment (new project)

Please call or email for details.

Design for Six Sigma

Using an adaption of the QFD method, the Design for Six Sigma method can be used to ensure a concept product or service to taken to market in a seamless process.

Using TRIZ, Pugh Concept, Design of Experiment, Tolerance Design, Reliability, Simulation, VSM, process mapping and Lean techniques.

Please call or email for details.

Global 8D

Global 8D is a problem solving process which examines both the root cause of the problem and the root cause as to why the problem escaped to the customer, be it an internal or external customer. The steps are as follows :- •Notification

of the issue 1.Create a problem solving team 2.Detailed problem statement 3.Containment activity to protect the customer 4.Root cause of the Escape analysis 5.Root cause of the problem analysis 6.Implementation of temporary/permanent countermeasure 7.Verify countermeasures have fixed the root cause of escape and problem 8.Celebrate team success and read across

Please call or email for details of consultancy or bespoke training.

Toyota A3 Problem Solving Method

Coming soon